



12 Sudbury Drive • Rochester • New York • 14624-2619 ☎ 585-739-9011

What you should expect from CISM Perspectives

- 1. TRAINING PROGRAMS AND CONSULTING SERVICES THAT :**
 - **DO NOT TAKE THE 'COOKIE CUTTER' APPROACH.**
 - **ARE RELEVANT TO YOUR NEEDS.**
 - **ARE NOT LACKLUSTER.**
 - **USE RECENT AND UP TO DATE MATERIALS.**
 - **RETURN HIGH VALUE AND FAVORABLE IMPROVEMENTS.**
- 2. EXCELLENT FOLLOW-UP AND FOLLOW THROUGH.**
- 3. EXCELLENT COMMUNICATIONS THROUGHOUT OUR TIME WORKING WITH YOU.**
- 4. BRINGING 25+ YEARS OF FIELD EXPERIENCES IN EMERGENCY SERVICES, CRITICAL INCIDENT STRESS MANAGEMENT, LINE OF DUTY DEATH PROGRAMS AND ACUTE TRAUMATIC STRESS MANAGEMENT.**
- 5. A CONSULTING/TRAINING COMPANY THAT CARES ABOUT WHAT YOU THINK AFTER OUR PROGRAMS ARE PRESENTED.**
- 6. PROACTIVELY SOLICITS 360-DEGREE FEEDBACK FROM THE STUDENTS AND CUSTOMERS SO WE CAN CONSISTENTLY IMPROVE UPON OUR PROGRAMS AND SERVICES.**